Has COVID-19 caused you to fall behind on your utility bill? The Vermont COVID-19 Arrearage Assistance Program (VCAAP) can help.

VCAAP provides eligible Vermont utility customers with small grants for unpaid and past due balances that create risk for disconnection. To qualify:

- The past due balance must be more than 60 days old
- The past due balance must apply to service provided on or after March 1, 2020
- Customer must certify and attest to a COVID-19 related economic hardship

How to Apply For VCAAP:

Use the online application portal at https://publicservice.vermont.gov/

If you cannot apply online, call or visit your local Community Action Agency.

BROC- Community Action in Southwestern Vermont: (802) 775-0878 or 1-800-717-2762

Capstone Community Action (Central Vermont): (802) 479-1053 or 1-800-639-1053

Champlain Valley Office of Economic Opportunity: (802) 862-2771 or 1-800-287-7971

Northeast Kingdom Community Action: (802) 334-7316

Southeastern Vermont Community Action: (802) 722-4575 or 1-800-464-9951



Putting the Public in Power.

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