Village of Morrisville

Water & Light Department

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MANAGER Scott Johnstone

>>>BIG ANNOUNCEMENT<<<

Morrisville Water & Light is excited to announce a new PAYMENT PLATFORM coming soon. This new payment platform will provide an enhanced customer experience, including:

- Payment Options:
 - > Pay by bank account draft
 - > Pay online
 - > Pay by text
 - > Recurring payment options using a date of your choosing
 - > Pay by phone (\$\$ fee)
 - > AutoPay (will need to enroll [see note below for current autopay customers])
- Go Paperless: This new platform will allow users to choose the paperless billing option. This means we can offer paperless billing once again!
- Email & Text Reminders: Users will be able to enroll in email and text reminders for bill pay.

To stay up to date on this new platform rollout visit <u>www.mwlvt.com</u> or follow our Facebook page, Morrisville Water & Light Dept.

PLEASE NOTE:

If you are currently an AutoPay customer, **YOU WILL NEED TO ENROLL** in this service on the new platform.

If you have questions or concerns call (802) 888-3348 Monday – Friday between the hours of 7:30am – 4:00pm.