



Dear Customers,

During these uncertain times, MW&L is here for you, your family and your business. Our office remains closed to the public, but we remain committed to meeting your expectations. Our crews and line workers are available to respond to outages or service calls. We remain fully dedicated to keeping our customers and employees safe while keeping the lights on and the water running during these unprecedented and unsettling times.

To respect and protect each other, we ask that you please follow the physical distancing guidelines set in place in Vermont in response to the COVID-19 Pandemic. If you see our line workers, meter readers and other MW&L employees working in the general public, please do not approach them and always provide 6ft of distance.

Thank you for your understanding and for doing your part to keep yourself, our community and our employees safe. I have never felt so grateful to live in such a small, tightknit community. Let's continue to support one another and keep each other safe and healthy.

Thank You,

Penny Jones
General Manager

UTILITY BILL RELIEF PROGRAM

Has COVID-19 caused you to fall behind on your utility bill? Understanding that COVID-19 may have a financial impact on you and your family, the Vermont Department of Public Service created the Vermont COVID-19 Arrearage Assistance Program (VCAAP) to help. VCAAP provides eligible Vermont utility customers with small grants for unpaid and past due balances that create risk for disconnection.

To qualify:

- The past due balance must be more than 60 days old
- The past due balance must apply to service provided on or after March 1, 2020
- Customer must certify and attest a COVID-19 related economic hardship

To apply for VCAAP, visit: <http://publicservice.vermont.gov> or call your local Community Action Agency.

TRANSMISSION LINE UPGRADE

Village voters recently approved a Green Mountain Power (GMP) initiated-project to upgrade a 1.5 mile portion of the B-22 34.5 kV sub-transmission line that is jointly owned by MW&L and Johnson Water & Light. The B-22 Project is needed to address aging infrastructure and asset management, to address reliability, and to reduce curtailment of existing generation due to the Sheffield Highgate Export Interface (SHEI) constraint. The project will not have a rate impact on MW&L customers.

The B-22 Project rebuilds a 1.5-mile portion of the sub-transmission line with new structures and conductors within the existing right-of-way. The existing B-22 line travels approximately 6.8 miles between the GMP Johnson Substation and Morrisville Water & Light #3 Substation. The B22 Project upgrades the 1.5-mile portion of the line starting near the vicinity of the Cady's Falls tap, at the intersection of Duhamel Road and Cady's Falls Road and ending at the #3 Substation.

The B-22 Project replaces the existing structures with 37 new structures using the same double-circuit, T-shaped construction. The locations of the new structures for the B-22 line have been selected to reduce environmental impacts and minimize the number of new structures. During the B-22 Project construction, the existing B-22 line conductors will remain in service until the new B-22 line structures and conductors are installed. The existing structures and conductors will be retired after the new lines are in service.

BOARD OF TRUSTEES

At the September 16, 2020 Board of Trustees meeting, Bradley Limoge was voted in as Chair of the Board. Brad joined the board in 2016, after retiring from a small, local business he had been involved in since 1973. Brad felt an obligation to contribute to his community but was unable to prior to his retirement due to his long working hours and his involvement in the Vermont Army National Guard. Brad has found his work on the board interesting and educational and looks forward to his tenure as board chair.

Todd Deuso, the former Chair, remains on the Board but stepped down from the Chair position after two years of incredible service. Everyone at MW&L thanks Todd for his commitment and dedication to MW&L during his tenure as Chair.

Village voters also voted for Robert (Bob) Heanue to join the Board. Bob, a retired marine engineer, has lived in Morrisville since 1985. Bob brings his extensive background in engineering and management to the MW&L Board. Additionally, he is a member of the Lamoille County Planning Commission, and a former board member at Copley Country Club. Please join everyone at MW&L in welcoming Bob to the Board.

Finally, the MW&L community would also like to thank Steve Leach for his service to the Board. While Steve only served on the Board for a relatively short period, his historic knowledge of Morrisville was invaluable.

MORRISTOWN MOSAICS

During the spring of 2018 River Arts initiated two creative community oriented projects. The first exhibit involved photography. The second exhibit involved an artistic interpretation of the photographic work.

The first exhibit, titled "Morrisville - Favorite Places", was a juried group show of photographs shown in the fall of 2018. Subsequently six of these photographs were chosen for the 2019 "Mosaics" show. The selected photos were digitally divided into a grid of square parts. All participants received a photographic section of the grid and a sixteen-inch-square panel on which to interpret the image as they thought appropriate. None of the participants knew what comprised the larger composition.

The final mosaic compositions illustrate the significance of individual contributions to a larger purpose. Ultimately these artistic expressions and interpretations form a creative tapestry of our human experiences and thus, together we create community.

One of the photographs chosen was a picture of the Gristmill Building and Hydro Dam at Plant #2. MW&L was lucky enough to acquire this Mosaic. Four of the remaining five Mosaics are on display at the Morrystown offices



Above: Mosaic of the Gristmill and Dam that hangs in the lobby of the MW&L offices.

NO POSTING ON TELEPHONE OR ELECTRIC POLES

Posting signs on telephone or electric poles poses a serious safety threat to MW&L's linemen. Linemen climbing poles for repairs wear insulated rubber gloves for handling live electric wires. These gloves are easily punctured by staples and tacks left behind when people post signs on our poles, which can lead to stray voltage causing electrocution.

PLEASE protect our linemen and do NOT post any signs on our poles.

MORRISVILLE WATER AND LIGHT IS NOW ON FACEBOOK

Please stay up to date with news, outages and announcements and stay connected with MW&L by liking our Facebook page. You can find us on Facebook at Morrisville Water and Light Dept. Please like our page!